

Description du projet en anglais

Almost a tenth of France's population are immigrants, and even though Paris tourist numbers have dropped due to fears over further terror attacks, France remains the most popular country for tourist in the world, attracting between 83 million foreign visitors every year.

The multicultural environment has led to important changes. Nowadays, even pharmacies are recruiting multilingual assistants in order to provide a good customer care; so as long as you speak English or any European language, you may be able to get the sunscreen you were looking for, but when it comes to a diagnosis, the situation is way more complicated.

Explaining your symptoms to a doctor or to a pharmacist has never been easy, now imagine if you have to do it in a different language, how do you know if the communication was effective and you are receiving the right medicine? And what if you are not even able to establish a conversation?

We are the team Órale, and we are developing an application that facilitates the communication between foreign patients and health specialists in France, removing the language barrier.